

BUSINESS CONTINUITY REDUNDANT INTERNET ACCESS

HIGHLIGHTS

- Essential element of your business continuity plan
- Fully redundant, path-diverse connections for high availability
- Single-provider, managed solution
- Automatic failover to backup connection
- Flexible speeds up to 6 Mbps for primary and backup lines
- Scalable bandwidth—easily upgraded as needs change

Don't Risk Internet Downtime

Network downtime diminishes productivity and eats profits. A survey from Infonetics indicates that 68% of businesses suffer between \$1,000 and \$10,000 per hour of lost productivity due to network outages.* For some companies, it's much higher.

Many companies try to protect against downtime by installing two T1s or DSL lines—only to have both lines go down at the same time because they share the same phone company conduits and wiring centers. A redundant Internet solution from Covad Wireless reduces this type of risk.

DIVERSE CONNECTIONS FOR MAXIMUM AVAILABILITY. Covad combines the strengths of our wireless and wireline solutions to provide increased levels of reliability for your business. This unique approach ensures that if your primary Internet connection is disrupted, your service automatically switches over to a backup connection—keeping you online and in business.

Covad helps provide business continuity with a T1-class wireless connection backed by a T1 or DSL line.

- **Covad Wireless Super-T.** The ideal high-speed primary Internet connection for companies with mission-critical business applications. It's fast, flexible, and provides T1-class performance and reliability. Covad Wireless Super-T service is based on our fixed wireless technology and is independent of phone company lines and infrastructure.
- **Covad Backup Connection.** Our Covad Wireless Super-T connection is backed by your choice of a Covad Backup T1 or Backup DSL line. The primary service automatically fails over to the redundant backup line to keep your business connected in the event of a service disruption.

Customers have found that our business continuity solutions deliver increased levels of uptime and reliability compared to a single-connection service.

* The Costs of Enterprise Downtime, North America 2004, Infonetics Research.

BUSINESS CONTINUITY SERVICE OPTIONS. Start by choosing the Covad Wireless Super-T speed for your primary Internet connection. Then choose either a Backup T1 or Backup DSL line, depending on your business requirements.

FEATURE	SUPER-T WITH BACKUP T1 OPTION	SUPER-T WITH BACKUP DSL OPTION
Primary Connection	Super-T symmetric speeds <ul style="list-style-type: none"> • 1.5 Mbps • 2.0 Mbps • 3.0 Mbps • 4.5 Mbps • 6.0 Mbps 	Super-T symmetric speeds <ul style="list-style-type: none"> • 768 Kbps • 1.0 Mbps • 1.5 Mbps • 2.0 Mbps • 3.0 Mbps • 4.5 Mbps • 6.0 Mbps
Backup Connection	Backup T1 symmetric speeds <ul style="list-style-type: none"> • 1.5 Mbps • 3.0 Mbps • 4.5 Mbps • 6.0 Mbps 	Backup DSL asymmetric speeds up to <ul style="list-style-type: none"> • 1.5 Mbps down/384 Kbps up • 1.5 Mbps down/768 Kbps up • 3.0 Mbps down/768 Kbps up
Service Level Agreement (SLA) Targets	99.99% availability 4-hour priority response	99.99% availability 4-hour priority response
Equipment Included	Managed router	Managed router
Installation	Professional install	Professional install
Automatic Failover	60 seconds	60 seconds
Support	24x7x365	24x7x365
Availability	California	California
Configuration	<ul style="list-style-type: none"> • Super-T as the primary Internet connection • Backup T1 in standby mode; used during failover 	<ul style="list-style-type: none"> • Super-T as the primary Internet connection • Backup DSL in standby mode; used during failover

ALREADY HAVE A T1 BUT NEED A BACKUP? If you already have a T1 line from another provider, Covad Wireless Super-T service can provide the ideal solution for business continuity and disaster recovery. A Covad Wireless Super-T is independent from the phone company's network infrastructure and provides full path and network diversity that is not affected by scheduled or emergency outages on your existing T1 line.

With a properly configured dual-WAN firewall (available separately from many network integrators and resellers), adding Covad Wireless Super-T service to your existing standard T1 may also provide automatic failover, bandwidth aggregation, load balancing, and other features.

24X365 SUPPORT. Covad Wireless is passionate about providing exceptional service and personalized support. In addition to 24x365 network monitoring, we have dedicated technical support staff to ensure that we meet or exceed our customers' expectations.

WHY COVAD WIRELESS? Covad Wireless is the nation's largest fixed wireless ISP for business. Thousands of businesses have selected Covad Wireless because of the unique benefits of our services and the unparalleled support we provide.

To learn more about Covad services, visit www.covadwireless.com or call 866.805.0703.



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